

DUAL RESOURCE ADVOCATE INTERN The Gathering Place 1535 High Street, Denver, CO 80218

Guiding Principles

We are a community of safety and hope where positive relationships, choice, and essential resources transform lives.

TGP serves women, transgender individuals, and their children who are experiencing poverty, many of whom are homeless. We believe in hope as an important change agent and hold that hope for everyone. We believe deeply in the power of community and continue working to develop it. Our key values include recognizing individual strengths, building respect and trust, and offering acceptance unconditionally.

This position reports to:

Family Program Manager and Community Access Team Manager

This position is open to:

Master of Social Work students at the University of Denver

NOTE: We do not have licensed personnel on staff and cannot provide clinical supervision.

General Purpose:

The Dual Resource Advocate Intern will work alongside a team of established professionals to provide direct services to women, transgender individuals, and their families that are experiencing poverty and homelessness. Interns will support the Family Program team and the Community Access Team to address the causes and effects of poverty, homelessness, housing inequity, employment insecurity, food insecurity, mental health and substance misuse, and domestic violence.

The scope of this internship is to work directly with individuals, parents, and children to ensure that they feel welcome, wanted, and connected. The intern will also provide members with internal and external resources that they need in order to thrive. Interns will act as an advocate for our individual members and families, making referrals to our community partners that address larger issues like shelter, education, physical and mental health, domestic violence, and economic inequity. This will provide the intern with a keen understanding of the unique needs and issues that people in poverty face and the appropriate interventions to address them.

The dual nature of this internship offers interactions and interventions with all facets of the populations that we serve. It also provides a broader context of social issues and determinants and their effects on our members.

Essential Duties/ Responsibilities:

- Engage with individual members and families, assess their basic needs, and respond accordingly with appropriate interventions using the Trauma-Informed Care model.
- Make referrals to outside agencies and community partners with and on behalf of our members. This
 includes determining what the qualifications are for other agency's programs to guarantee a quality
 referral to these agencies.

- Staff desks where members sign up daily for various emergency services such as showers, laundry, and the nap room and access mail, personal hygiene items, clothing, diapers, formula, and food.
- Engage directly with members daily in order to build positive relationships and enrich our community.
- Maintain a safe environment for the community at all times and assist with crisis management intervention, including making decisions regarding de-escalating violence, aggression, drug and alcohol behavior, and chronic mental illness.
- Interact directly with kids of all ages (1 day old to 17.999 years old) one-on-one or in a group activity session.
- Read to and talk with kids to boost vocabulary and verbal skills.
- Play with kids to model appropriate behavior (sharing, cooperation, etc.) and to allow children to physically manipulate their environment, build fine and gross motor skills, and develop cognitively.
- Role model appropriate, healthy, and trusting relationships between children and adults for kids and their parents. This includes positive communication, redirection, boundary setting, non-physical discipline, and nurturing behavior.
- Ability to remain organized and switch from one task to another in a constantly changing environment
- Interact with all departments and personnel within the Gathering Place to understand the workings of a non-profit agency.
- Interact with our agency volunteers and volunteers from collaborative agencies.
- Other duties may be assigned by the Family Program Manager and the Community Access Team Manager.

Time Commitment:

- 16-24 hrs per week per quarter/semester
- Monday through Friday during business hours only

Qualifications:

- Must be able to pass criminal background check.
- University of Denver MSW students only.

Education or Formal Training:

• Proficiency in Microsoft Office products; Outlook, Word and Excel preferred

Experience:

- Experience working with vulnerable populations, with an understanding of the barriers and challenges caused by homelessness and extreme poverty is preferred
- Lived experience of homelessness, housing instability, or poverty is preferred

Physical Activities:

- Must be able to remain in a stationary position 50% of the time.
- The person in this position needs to move about inside the office to access file cabinets, office machinery, etc.
- Constantly operates a computer and other office productivity machinery, such as a calculator, copy machine, and computer printer.
- Frequently moves equipment and supplies weighing up to 25 pounds across the building for various needs.

Five Key Attributes for Hiring at The Gathering Place:

- Positive and willing to learn
- Collaborative

- Open- minded and committed to diversity
- Provider of excellent customer service
- Dedicated to mission

The Gathering Place is committed to providing equal opportunity to all volunteers and applicants for volunteer service without regard to race, color, gender, national origin, sexual orientation, religion, age, disability, gender variance, gender expression, marital status, citizenship, creed, ethnicity, veteran status, ancestry and any other protected classification. Applicants of any and all backgrounds are encouraged to apply.